

Installing TouchCAD 3.6 / Windows

Decompress the program if it is compressed by right clicking on the TouchCAD folder and select "Extract All".

1/ Run the standard installer program called TC_362_Win....msi, using the language version you prefer.

2/ If you don't have QuickTime installed on your computer, run the QuickTimeInstaller.exe. Note that TouchCAD requires QuickTime to run. In the demo version, you may need to download a free copy from Apple. You will find it here: <http://www.apple.com/quicktime/win.html>

3/ In the program folder you will find an installer program for the USB HASP copy protection unit. The installer is located in the folder called "HASPUserSetup.exe". Run it and then insert the HASP key in any of the USB ports of your computer. An USB hub can also be used. TouchCAD will only run in demo mode if the HASP key is missing. Note that this only applies to the full version of TouchCAD, not the demo.

4/ Start the program, and enter your serial number EXACTLY as seen on the registration card, when TouchCAD asks for it. All three fields are a part of the serial number. Note that this only applies to the full version of TouchCAD and not the demo.

5/ OPTIONAL: If you so wish, copy the sample files into your Document folder. This contains examples and pre-fabricated components that you can use. The Sample files are included in the Demo version.

6/ OPTIONAL If you so wish, copy the Tutorial QuickTime movies files found in the TC movies folder into your Document folder. This folder contains lots of useful tutorial examples to help you get started. These files are not included in the demo, but you can find many of them on the TouchCAD web site (www.touchcad.com) under the "Training" tab.

Troubleshooting.

A/ The program does not allow you to pass the Page Setup dialog window:

- 1/ Right-click on the program folder, and select the Properties in the displayed pop-up, and check that the folder allows both reading and writing.
- 2/ In the Program folder, check that the file named "TouchCADprefs" is set to allow both reading and writing.

B/ The program does not allow you to import background images:

Make sure that QuickTime for Windows is installed. The latest version of QuickTime for Windows can be downloaded at apple.com.

C/ The program does not allow you to render the model:

Check that the plug-in called "Quesa" is located at the same folder level as the program itself.

D/ The program does not allow you to draw something:

- 1/ Make sure that you have a printer driver installed, then run a full "Page Setup" sequence from the File menu.
- 2/ Check that the drawing grid is set to something reasonable (Page menu -> Drawing Units -> Grid pop-up)
- 3/ check that you have a reasonable drawing scale relative to the object drawn (Page menu -> Drawing Scale)

E/ The program still says No Hasp found even though I have installed the HASP driver:

Try installing the optional HASP driver found in the folder Optional HASP driver.

Note that there are a number of instructional movies in a separate folder that you may find useful. These are cross platform and can be used on both Mac and Windows. Note that QuickTime must be installed to make full use of all features in the program. You can download a free copy of QuickTime for Windows from Apple if you don't have it at: (www.apple.com)

Installing TouchCAD 3.6 / Mac OSX

Decompress the program if it is compressed by double-clicking on the zipped file.

1/ Open the folder called “TC35MacOSX” and double-click on the relevant file called TouchCAD.....mpkg. This installs TouchCAD in your Application folder. If you wish to place TouchCAD in the Dock, just drag the TouchCAD icon to the dock.

2/ In the “TouchCAD” folder, found in the Application folder, you will find an installer program for the USB HASP copy protection unit. The installer is called “HASP_SRM_RTE_Installer.dmg”. Run it and then insert the HASP key in any of the USB ports of your computer. If everything worked as expected, the HASP key should light up. You can also use an USB hub if you need more USB ports for other devices. TouchCAD will only run in demo mode if the HASP key is missing. Note that #2 only applies to the full version of TouchCAD and not the demo.

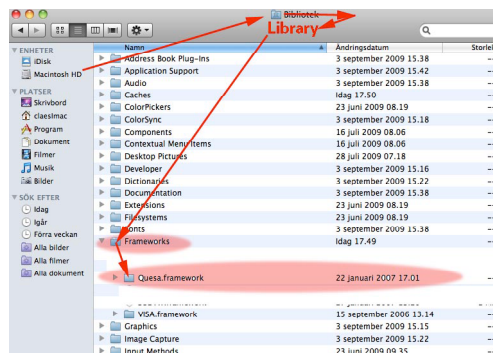
3/ Start TouchCAD, and enter your serial number EXACTLY as seen on the registration card. Note that this only applies to the full version of TouchCAD and not the demo. IMPORTANT OSX NOTE Make sure that the TouchCAD program folder allows both reading and writing.

5/ OPTIONAL: If you so wish, copy the sample files into your Document folder. This contains examples and pre-fabricated components that you can use. The Sample files are included in the Demo version.

6/ OPTIONAL If you so wish, copy the Tutorial QuickTime movies files found in the TC movies folder into your Document folder. This folder contains lots of useful tutorial examples to help you get started. These files are not included in the demo, but you can find many of them on the TouchCAD web site (www.touchcad.com) under the “Training” tab.

Troubleshooting.

A/ The program does not allow you to render the model (OSX only): Check that the “Quesa.framework” folder is located as shown in the picture.



B/ The program does not allow you to draw something:

1/ Make sure that you have a printer driver installed, then run a full “Page Setup” sequence from the File menu.

2/ Check that the drawing grid is set to something reasonable (Page menu -> Drawing Units -> Grid pop-up)

3/ check that you have a reasonable drawing scale relative to the object drawn (Page menu -> Drawing Scale)

Note that there are a number of instructional movies in a separate folder that you may find useful. These are cross platform and can be used on both Mac and Windows.